

Crime and Disorder Select Committee
Review of Police Communications in Stockton-on-Tees (Task & Finish)
Outline Scope

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<p>Which strategic corporate objectives does this topic address?</p> <p>The review will contribute to the following Council Plan 2021-2024 key objectives:</p> <p><i>A place where people are healthy, safe and protected from harm</i></p> <ul style="list-style-type: none"> • People live in cohesive and safe communities • People are supported and protected from harm
<p>What are the main issues and overall aim of this review?</p> <p><i>'Effective communication shapes service delivery towards the needs of the public. Communication is broader than face-to-face interactions. It includes making information available about what the police do and how they do it. Communication involves interacting with communities, listening to their views and ideas and acting upon them in a way that improves police performance and service delivery.'</i> (College of Policing APP)</p> <p>Cleveland Police and Crime Panel has previously established a Task and Finish Group to examine the existing communication methods of Cleveland Police with / between the public and other local stakeholders. The main aims are to:</p> <ul style="list-style-type: none"> ➤ Establish the communication priorities of the Force and how these are being actioned. ➤ Understand the interplay between the OPCC and the Force in relation to communication. ➤ Examine the ability for the public and key partners to engage with the Force, and how the Force then acts on this (i.e. providing feedback). ➤ Identify the ways and means in which the positive work of the Force can be communicated more widely and efficiently, which could aid both a future increase in the reporting of crimes and a reduced fear of crime. <p>As a way of informing the Cleveland-wide work around the Police Communications Strategy, this local area-based Task and Finish review will focus on information-sharing and communications</p>

<p>in Stockton-on-Tees between neighbourhood policing, local Ward Councillors, local residents and other key stakeholders.</p> <p>The review will seek to ensure that appropriate information-sharing mechanisms are in place with a view to strengthening effective partnership-working within the Borough.</p>	
<p>The Task and Finish Group will undertake the following key lines of enquiry:</p> <p>What mechanisms are there for communication and information-sharing between the Police, local Ward Councillors, the public and key stakeholders?</p> <p>What is the current make-up and role of joint-agency meetings?</p> <p>How effective are communications between key stakeholders?</p> <p>What is the experience of local Ward Councillors?</p> <p>What is the experience of neighbourhood policing? Who decides what information to communicate and which platforms to use?</p>	
<p>Who will the Task and Finish Group be trying to influence as part of its work?</p> <p>Cleveland Police, Ward Councillors, public, other key stakeholders.</p>	
<p>Expected duration of review and key milestones:</p> <p>4 months (report to Cabinet in October 2021)</p>	
<p>What information do we need?</p> <p><i>Existing information (background information, existing reports, legislation, central government documents, etc.):</i></p> <ul style="list-style-type: none"> • Existing Force communication platforms and mechanisms • Existing Information Sharing Agreements between key partners 	
<p><i>Who can provide us with further relevant evidence? (Cabinet Member, officer, service user, general public, expert witness, etc.)</i></p> <p>Cleveland Police</p> <p>Ward Councillors</p> <p>Neighbourhood Policing</p>	<p><i>What specific areas do we want them to cover when they give evidence?</i></p> <ul style="list-style-type: none"> ➤ Work undertaken with the Force around communications ➤ Existing communication strategy ➤ Resourcing and methods of engagement with Councillor / partners / public ➤ Future communication priorities / plans ➤ Feedback from frontline Police Officers ➤ Experience of Ward communications / information-sharing ➤ Frontline dialogue and communications

How will this information be gathered? (e.g. financial baselining and analysis, benchmarking, site visits, face-to-face questioning, telephone survey, survey)

Task and Finish Group meetings, information submissions, consultation with frontline Police and Ward Councillors, public and resident views through existing consultation reports.

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Project Plan

Key Task	Details/Activities	Date	Responsibility
Scoping of Review	Information gathering	March 2021	Scrutiny Officer Link Officer
Tri-Partite Meeting	Meeting to discuss aims and objectives of review	16.03.21	Select Committee Chair and Vice Chair, Cabinet Member(s), Director(s), Scrutiny Officer, Link Officer
Agree Scope and Project Plan	Scope and Project Plan agreed by Group	17.06.21	Select Committee
Obtaining Evidence	Cleveland Police Consultation Feedback from Stockton Councillors and frontline Police Officers	July - September 2021 (TBC)	Task & Finish Group
Members decide recommendations and findings	Review summary of findings and formulate draft recommendations	September 2021	Task & Finish Group
Circulate Draft Report to Stakeholders	Circulation of Report	September 2021	Scrutiny Officer
Tri-Partite Meeting	Meeting to discuss findings of review and draft recommendations	TBC	Select Committee Chair and Vice Chair, Cabinet Member(s), Director(s), Scrutiny Officer, Link Officer
Final Agreement of Report by Crime and Disorder Select Committee	Approval of final report by Group	07.10.21	Crime and Disorder Select Committee
Consideration by Executive Scrutiny Committee	Consideration of Executive Summary for Information	16.11.21	Executive Scrutiny Committee
Report to Cabinet	Presentation of final report with recommendations for approval	18.11.21	Chair of Task & Finish Group